

**SUMMARY of MINUTES OF BOARD MEETING OF:  
Yackandandah Health Limited  
ACN 662 489 581  
(YHL or Company)**

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| <b>DATE:</b>      | Friday 20 February 2026   |
| <b>LOCATION:</b>  | Via Videoconference   |
| <b>TIME:</b>      | 12.00pm Sydney (AEDT)/ 11.00.am Brisbane / 9.00am Perth   |
| <b>PRESENT:</b>   | Katie O'Brien (KOB), Chair, Non-Executive Director, Chief Sales & Marketing Officer, Apollo Care<br>Barry Ashcroft (BA), Non-Executive Director, (Executive Director & COO Apollo Care)<br>Wayne Knapp (WK), Non-Executive Director<br>Alissa Walsh (AW), Non-Executive Director, Chief Performance Officer, Apollo Care<br>Diane Shephard (DS), Independent Non-Executive Director<br>Melinda Carlyle (MC), Independent Non-Executive Director |
| <b>ATTENDEES:</b> | Stephen Becsi (SB), Executive Director & CEO Apollo Care<br>Kylie Radburn (KR), Chief Governance Officer, Apollo Care<br>Michelle Champ (MCH), Chief Financial Officer, Apollo Care<br>Kate Francis (KF), Company Secretary   |
| <b>APOLOGIES</b>  | NIL   |

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YHL Communications Strategy

The Board reviewed a new communications program designed to share more regular updates, positive stories, and service improvements.

Over the past year, there has been strong engagement across newsletters, social media, and online platforms, reflecting growing community interest and connection. The Board supported continuing this momentum, including publishing regular Board meeting summaries to improve transparency and accessibility.

### Positive Operational Progress

The Board noted encouraging signs across operations, with services continuing to stabilise and improve. There is a strong sense of forward momentum, supported by leadership, staff, and broader organisational support.

Key highlights included:

- High occupancy levels in residential care
- Continued investment in service improvements and facilities
- Early progress in recruitment initiatives through local partnerships
- Strengthening leadership capability and workplace culture

These developments reflect a positive outlook for the organisation and its ability to deliver quality care and services.

### Consumer Advisory Committee (CAC) Minutes

The Board NOTED the minutes from the Consumer Advisory Committee meeting held on 30 January 2026. It was further noted that the Committee has successfully re-established and is operating independently under the chairing of Ms Ros Hooper.

Board noted a constructive and resident-led meeting, with clear discussion across dining practices, recruitment, survey participation and volunteer engagement.

### Update on Little Yacks and Medical Centre

The Board discussed community feedback arising from the WAY meeting regarding exploration of alternative operators for the Medical Centre and Little Yacks. It was acknowledged that community members are seeking clarity around:

- The process for identifying and assessing potential partners.
- The timing and structure of decision-making.
- Ongoing service continuity and stability.

The Board reaffirmed:

- No changes will occur without formal Board consideration and approval.
- Services will continue to be maintained and operated responsibly in the interim.
- Any transition process will be structured, transparent and aligned with community values.

100th anniversary of the Yackandandah Bush Nursing Association Celebrations

Planning is underway for the upcoming 100th anniversary of the Yackandandah Bush Nursing Association, with strong enthusiasm and collaboration across the community.

The Board noted that a fortnightly working group is meeting to coordinate the celebrations, with strong collaboration and idea generation underway.

Board members expressed enthusiasm for participating in the milestone event and acknowledged the importance of the celebration to the community.